

VILLAGE OF SHOREWOOD HILLS
Public Health & Safety Committee Minutes - DRAFT

Date and Time: Thursday, January 9, 2025 - 7:00 pm

Location: Virtual via Zoom

1. **Call to Order:** Chair Bob Falk called the meeting to order at 7:06 pm.
2. **Roll call:** Committee members present were Mr. Falk, Bill Muehl (via telephone initially), Jeremy Tunis and Jim Rogers. Shabnam Lotfi, Robb Stankey, and Nadeem Afghan were absent or excused. Also present was Administrative Services Coordinator David Sykes.
3. **Note compliance with open meeting law:** Mr. Sykes confirmed that the meeting was properly posted.
4. **Approve meeting minutes from December 5, 2024:** Mr. Rogers moved and Mr. Tunis seconded a motion to approve the December 5, 2024 with one typo corrected. Motion carried unanimously (4-0).
5. **Public Comments** (This is an opportunity for community members to speak to the Committee. No discussion or action may take place at this time and speakers may be limited to three minutes): None.
6. **Discussion and approval of modifications to Chapter 21 Ordinance on Noise Regulation which includes a restriction on heavy machinery noise on weekends**
Mr. Falk reviewed the proposed changes intended to simplify and clarify the regulation is Chapter 21 of the Village Code of Ordinances related to noise. The changes use more typical language and more versatile equipment options to measure noise. The most significant change would be to the interpretation of construction noise on weekends. Heavy equipment type noise is described with some examples and would be prohibited on Saturdays, Sundays and Holiday (without the advanced approval of the Village Administrator).
Mr. Rogers moved and Mr. Muehl second a motion to recommend the modifications to Chapter 21 Ordinance on Noise Regulation with includes a restriction on heavy machinery noise on weekends to the Board for consideration and approval. Motion carried unanimously.
7. **Update on Police Chief Hire**
Mr. Falk announced the promotion of Jaime Weitzel to Police Chief. There were three candidates interviewed for the position. Mr. Rogers reported that he participated in interviews of candidates to fill the Lieutenant's position formerly held by Chief Weitzel. No decision had been made at the time of the meeting.
8. **Fire, EMS and Police call review:** None.
9. **Future Agenda Items** – This is an opportunity for committee members to request an item be added to a future agenda. No discussion may take place on any requested items at this time and committee members should not make lengthy statements on their request.
 - a. Fireworks
 - b. Continue monthly police call reports and quarterly EMS/Fire reports

- c. Update on ad hoc Police Retention/Recruitment Committee
- d. Update on Safe Streets for All (SS4A) grant proposal

10. Next Meeting Date: Tentatively scheduled for Thursday, February 6, 2025 at 7:00 pm.

11. Adjourn: Mr. Tunis moved and Mr. Muehl seconded a motion to adjourn the meeting at 7:32 pm. Motion carried unanimously (4-0).

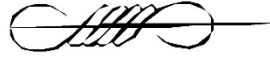
Respectfully submitted,

David Sykes
Administrative Services Coordinator

DRAFT

Chapter 21

NOISE REGULATION



- 21.01 Purpose.
- 21.02 Definitions.
- 21.03 Sound Measurement Methodology.
- 21.04 Sound Limits - Residential and Sensitive Receptors.
- 21.05 Sounds that Constitute a Nuisance.
- 21.06 Noise Curfew.
- 21.07 Additional Prohibitions.
- 21.08 Exemptions.
- 21.09 Applications for a Variance.
- 21.10 Enforcement.

21.01 Purpose.

In order to protect the health, safety, welfare and convenience of the public, it is the policy of the Village to prohibit sound levels that substantially or unduly interfere with the use of any land, building, or other place within the Village, or which unreasonably disturb the peace and quiet of any such land, building, or other place.

21.02 Definitions.

The following words, phrases and terms as used in this chapter shall have the following meanings:

- (1) "Ambient sound level" means the composite of normal or existing sound from all sources measured at a given location. The ambient sound level shall be measured with a ~~sound level meter, Type 2 decibel meter, using slow response and A-weighting. The ambient sound level shall be determined with the intruding sound source(s) discontinued or stopped. A phone app decibel meter with Type 2 meter accuracy is an acceptable device to measure sound level.~~
- (2) ~~"A Weighting" means a frequency response adjustment of a sound level meter with an American National Standards Institute (ANSI) defined A-weighting filter. The A-weighting filter approximates the human ear's response to various frequencies. Measurements made with this weighting are designated dBA.~~
- (3) ~~"C Weighting" means a frequency response adjustment of a sound level meter with an ANSI defined C-weighting filter. The C-weighting filter analyses the signal with approximately equal weight to all frequencies. Measurements made with this weighting are designated dBC.~~

- ~~(4)~~(2) "Decibel" or "dB" is a measure of the relative loudness of sounds that approximates the response of the human ear to sound. Decibel is defined by ANSI to mean a unit of measure that is ten (10) times the logarithm of the ratio of a sound intensity to a reference intensity. The reference intensity is twenty (20) micropascal, which corresponds to zero (0) decibel (dB). One (1) dB is approximately the smallest difference of loudness ordinarily detectable by the human ear. Three (3) dB corresponds to a doubling of the sound energy. The decibel scale for human hearing ranges from zero dB (the threshold of audibility) to one hundred thirty dB (the threshold of pain). As examples: thirty (30) dB to forty (40) dB is the range typical of a whisper or a quiet library; forty five (45) dB to sixty five (65) dB is the range for most face-to-face conversations; seventy (70) to ninety (90) dB is typical of most home vacuum cleaners at close range; and ninety (90) to one hundred and ten (110) dB is typical of many rock bands.
- ~~(5)~~ "Leq" or "Equivalent Continuous Sound Level", as defined by ANSI, means the sound level corresponding to a steady state sound level containing the same total energy as the actual time-varying sound level over a one-hour period. It may be A-weighted (LAeq) or C-weighted (LCeq).
- ~~(6)~~ "Impulsive noise" means a noise that of a brief and abrupt character. Chopping wood and pile-driving are examples of impulsive noise.
- ~~(7)~~(3) "Intermittent noise" means noise with one or more quiet periods interspersed within an hour period.
- ~~(8)~~(4) "Intruding sound level" means the sound level created, caused, maintained or originating from an alleged offensive source, measured in decibels, at a specified location while the alleged offensive source is in operation.
- ~~(9)~~ "One-Third Octave Band", as defined by ANSI, means the sound level contained within a frequency band that is one-third of an octave wide. Each one-third octave band center frequency increases by the cube root of 2 (approximately 1.26). Examples of one-third octave band center frequencies include 50, 63, 80, 100, 125, 160, etc. hertz. Describing sound levels in one-third octave bands provides information as to the pitch or tone of the noise (low frequency versus high frequency), in addition to the intensity of the noise.
- ~~(10)~~(5) "Property line" means a vertical plane including the property line that determines the property boundaries in space.
- ~~(11)~~(6) "Simple tone noise" means any sound that is distinctly audible as a single pitch (frequency) or set of pitches including sound consisting of speech and music or sound ~~predominately in a single one-third (1/3) octave band.~~
- ~~(12)~~(7) "Sound level" means the sound pressure level in decibels as measured with a sound level meter ~~using the A-weighting filter unless C-weighting is specified. The unit of measurement is referred to herein as dBA or dBC, respectively.~~
- ~~(13)~~(8) "Sound level meter" means an instrument meeting ANSI Standard S1.4-1983 as ~~amended for Type 1 or~~ Type 2 sound level meters or an instrument of equivalent

~~capability and the associated recording and analyzing equipment that will provide equivalent data.~~

21.03 Sound Measurement Methodology.

- ~~(1) Compliance with this chapter shall be determined using methodology described in this section. Sound measurement shall be made with a sound level meter that meets Type 1 or Type 2 specifications under ANSI standard S1.4-1983 as amended using the A-weighting and C-weighting filter. All Leq measurements will be made for at least one minute. Both LAeq and LCeq will be recorded.~~
- ~~(2) Calibration of the measurement equipment utilizing an acoustical calibrator meeting ANSI standards shall be performed immediately prior to recording any sound data.~~
- ~~(3)~~**(1)** Sound levels may be measured at the property line of the source property or at any location on the affected land, building, or other place. The location and height of the sound measurements shall be at the discretion of the Village Administrator or a person acting under his or her supervision. Ideally, external measurements will be made away from facades and obstacles, downwind of the source, in dry conditions with a wind speed of less than ten (10) mph, and with the ~~microphone~~ **sound measuring device** at least three (3) feet above ground level.
- ~~(4)~~**(2)** It is unlawful for any person to refuse to cooperate with or to obstruct any Village agent, officer or employee in determining the ambient sound level. Such cooperation shall include, but is not limited to, the shutting off or quieting of any sound source so that an ambient sound level can be measured whenever it is reasonable for the source to be silenced.

21.04 Sound Limits.

It is unlawful for any person at any location to create any sound, or to allow the creation of any sound, on property owned, leased, occupied or otherwise controlled by such person, which causes the exterior sound level when measured at the property line of the source property or at any location on an affected land, building, or other place to exceed the sound level standards as set forth ~~in Table 1,~~ below.

Sound levels shall not exceed 65 db during Normal hours and 55 db during Quiet hours.

Table 1—SOUND LEVEL STANDARDS

Sound Level Descriptor	Normal Hours	Quiet Hours
LAeq, A-weighting (dBA)	55	45
LCeq, C-weighting (dBC)	65	55

- (1)** If the intruding sound source is continuous and cannot reasonably be discontinued or stopped for a time period whereby the ambient sound level can be measured,

the sound level measured while the source is in operation shall be compared directly to the sound level ~~standards of Table 1~~ limits above.

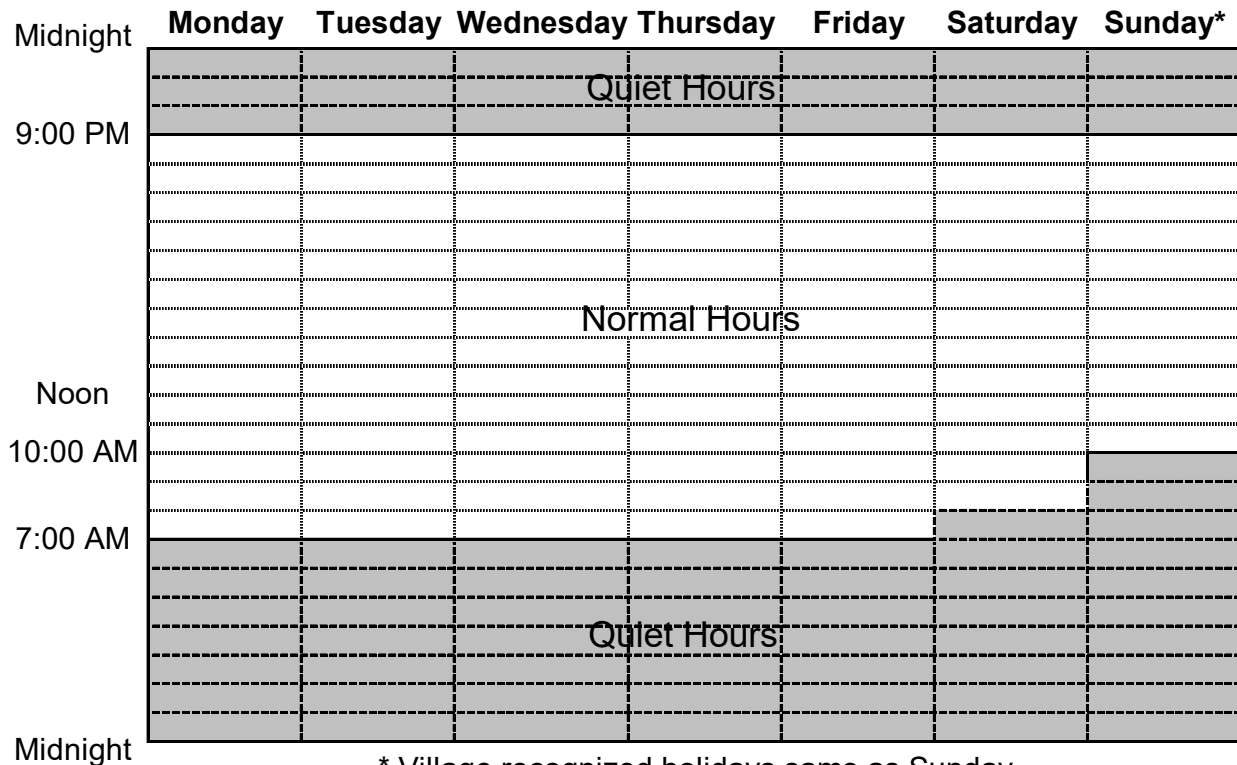
- ~~(2) In the event the measured ambient sound level exceeds the applicable sound level standard identified in Table 1, the permitted sound level shall be the ambient sound level plus three (3) dBA.~~
- ~~(3) For simple tone noises or if the noise is of an intermittent or impulsive character, the permitted sound level shall be the LAeq and LCeq sound level standards specified in Table 1 reduced by five (5) dBA or dBC. However, when the ambient sound level can be determined, the permitted sound level shall be no lower than the ambient sound level plus three (3) dBA or dBC.~~
- ~~(4)(2) One-third (1/3) octave band sound level measurements may be used if the Village Administrator determines that the LAeq and LCeq measurements inadequately characterize the sound. If this approach is used, a five (5) dB increase in any one-third (1/3) octave band above an adjacent band shall be considered a violation of this chapter.~~

21.05 Sounds that Constitute a Nuisance.

- (1) Notwithstanding any other provisions of this chapter, and in addition thereto, it is unlawful for any person to make or cause any plainly audible sound to be made, or permit any plainly audible sound to be continued, which substantially or unduly interferes with the use of any land, building, or place within the Village, or which unreasonably disturbs the peace and quiet of any such land, building, or other place.
- (2) In determining whether enforcement is appropriate, the Village Administrator or a person acting under his or her supervision may consider the following:
 - (a) The volume and intensity of the sound;
 - (b) The vibration intensity of the sound;
 - (c) Whether the nature of the sound is usual or unusual;
 - (d) Whether the origin of the sound is natural or unnatural;
 - (e) The volume and intensity of the ambient sound, if any;
 - (f) The proximity of the sound to residential property; sleeping facilities;
 - (g) The nature and zoning of the area within which the sound emanates;
 - (h) The density of the inhabitation of the area within which the sound emanates;
 - (i) The time of the day or night the sound occurs;
 - (j) The duration of the sound; and
 - (k) Whether the sound is recurrent, intermittent, or constant.

21.06 Noise Curfew.

“Normal Hours” are seven (7:00) AM to nine (9:00) PM Monday through Friday, and eight (8:00) AM to nine (9:00) PM Saturday and ten (10:00) AM to nine (9:00) PM Sunday and all Village recognized holidays. All other times are “Quiet Hours”. The chart below shows the time periods graphically.



21.07 Additional Prohibitions.

No person or entity operating, having charge of, or otherwise using or controlling any vehicular or other mechanized equipment for the collection of rubbish, garbage, trash; or for general construction purposes; or musical vending vehicles may operate the same within the Village limits during “quiet hours.” This section does not prohibit the operation of any of the aforementioned equipment when necessary under emergency conditions to prevent property damage, or destruction, or personal injury.

~~Engine powered equipment used by residents may be operated any day during Normal Hours. Typical pieces of such equipment are lawn mowers, chainsaws, small garden tools, riding tractors and snow removal equipment. Equipment up to 5 hp may not exceed 70 dBA at 50 feet away or 78 dBA at 50 feet away for up to 20 hp.~~

~~Heavy equipment shall not be operated on Saturdays, Sundays, or Holidays without prior approval from the Village Administrator. Examples of heavy equipment include gasoline or diesel powered air compressors, excavators, gasoline or diesel powered saws, bulldozers, jackhammers, pile drivers, power hammers, graders, riveters, earthmovers, dump trucks, tree and~~

~~stump grinders, trenchers, cement mixers, tractors, power hoists or derricks, demolition balls, power shovels, dump trucks, and power equipment on wheels or traction chains, or other similar equipment, but shall not include emergency vehicles, garbage trucks, which are governed by separate agreement within the Village, non-construction delivery vehicles, trucks operating on designated truck routes, or snow removal equipment.~~

21.08 Exemptions.

Sound emanating from the following sources and activities are exempt from the provisions of this title:

- (1) Sound sources associated with property use and maintenance during “normal hours”.
- (2) Emergency response vehicles and equipment, and aircraft.
- (3) Safety, warning, and alarm devices including but not limited to: house and car alarms, and other warning devices that are designed to protect the health, safety and welfare. Railroad safety devices (e.g., train horns, train whistles, automated warning systems) used in emergencies or as required for the safe operation of rail traffic are also exempt.
- (4) Village sponsored fireworks displays during the fourth of July holiday period.
- (5) Maintenance of Village facilities, including but not limited to: parks, utilities, landscape corridors, the aquatic complex and other recreational facilities.
- (6) Activities related to the non-routine maintenance and repair of public utility equipment, facilities, and property.

21.09 Applications for a Variance

A person may apply to the Village Administrator for a variance from sections 21.04, 21.05, 21.06, or 21.07 of this Chapter in order to accommodate special circumstances of limited duration or to alleviate an undue hardship on the part of the applicant or the community. In deciding to grant or deny a variance, the Village Administrator shall balance the purposes and standards of this Chapter against any special circumstance or undue hardship that may be cited by the applicant. For applications to accommodate special circumstances of limited duration, the Village Administrator may grant or deny the application; grant the application with reasonable conditions to minimize the impact of anticipated sound levels; or refer the application to the Board of Trustees. Applications to alleviate undue hardship will be considered by the Board of Trustees, which may grant or deny the application, or grant the application with reasonable conditions to minimize the impact of anticipated sound levels.

21.10 Enforcement.

This Chapter will be enforced in accordance with Chapter 24 of this Code.



Shorewood Hills Police Department Monthly Summary – December 2024



I am excited to share my first monthly report with you as your new Police Chief. My goal is to increase transparency and enhance community engagement through social media and in-person events. In the coming months, I plan to host a community meet-and-greet, where members of our police department will connect with residents and business owners. This event will provide an opportunity for you to get to know the dedicated men and women who proudly serve our Village. Additionally, I plan to organize a community listening session, giving members of the public a chance to ask questions and share concerns about issues that matter to them. Please keep an eye out for these events in the near future.

*If you haven't done so already, please follow us on Facebook at **Shorewood Hills Police Department**. There you can learn more about the services we provide and stay updated on the latest happenings at SHPD. You can also subscribe to Nixle Alerts by texting your zip code to **888777**. This free service provides important Village news, emergency updates, and other notifications. For more information about our services, visit our website at www.sh-pd.org.*

Calls for Service

Officers responded to or generated a total of **673** calls in December. Below is a summary of call types and numbers for the month.

Alarm Response: 5	Domestic: 1
Animal Complaints: 5	Fraud: 3
Assist Citizen: 19	Motor Vehicle Crash: 8
Assist EMS/FIRE: 15	OWI Arrest: 2
Assist Other Police: 21	Retail Theft: 0
Burglary: 1	Suspicious Vehicle: 1
Check Person: 8	Theft: 0
Disturbance: 2	Traffic Stop: 82
Disturbance/Trespassing: 6	Weapons Violation: 1

Other than notable calls listed below, the remainder of calls were routine, non-emergency calls such as check property, foot patrol, information, parking complaints, etc.

Notable Calls

12/1/24, Officers took a report of a fraud at a local business. The estimated loss is believed to be over \$250,000. The FBI was brought in to assist due to the fact that this scam happened over the internet and there were similar cases in other states.

12/1/24, Officers took a threat complaint where the victim was sent a picture via text of a subject who appeared to be decapitated. The victim did not recognize the phone number and



Shorewood Hills Police Department Monthly Summary – December 2024



immediately blocked the number and contacted the police. It was determined this was a photograph that was generated utilizing AI.

12/9/24, Officers were dispatched to a business parking lot for a report of a fight between a male and female. Officers determined this to be domestic related. Officers arrested the male half for disorderly conduct and transported him to the Dane County Jail.

12/12/24, Officers made a traffic stop and arrested the driver for OWI.

12/16/24, SHPD, as well as other agencies in the Dane County area assisted MPD with an Active Shooter at the Abundant Life Christian School. (Please see commendation from MPD).

12/17/24, Officers were dispatched for a report of a weapons violation at the Shorewood Hills Elementary School. Dispatch advised SHPD officers they received a text from a crisis hot-line saying they were outside of Shorewood Hills Elementary School with an AR-15 and were going to shoot the students. Dispatch advised SHPD that several other Madison schools received the same threat from the same phone number. Officers advised school staff of this incident and worked with the Office of School Safety to determine there was no immediate threat. In a collaborative team effort with MPD and the Office of School Safety, it was confirmed that this was the same person making the same threats. MPD assigned a detective to follow-up with Denver PD to determine the individual's identity.

12/17/24, Officers took a fraud report requesting \$1750.00 in Bitcoin. The suspect stated that if they did not give them the money by the end of the day, they would expose them for viewing sensitive materials on-line. Luckily, the victim did not fall for this scam and notified the PD right away.

12/19/24, Officers responded to the area of Lake Mendota and University Bay Drive for a report of a suicidal individual who had jumped into the lake and was now walking in the area. Officers located the individual and stood by until MFD arrived and transported them to the hospital for a voluntary mental health evaluation.

12/20/24, Officers were notified of a non-residential burglary in a parking garage at a local apartment complex. Officers were able to utilize video surveillance to obtain a photo of the suspect. The Detective sent out a WICAN (WI Crime Alert Network) alert to other agencies in an attempt to identify the suspect.

12/25/24, Officers attempted a traffic stop on a vehicle that was speeding and driving recklessly. The vehicle sped away from the officer in an obvious attempt to elude the officer. The officer did not pursue due to SHPD policy.



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12/25/24, Officers were requested to respond to Eagle Heights to assist UWPD with a domestic in progress. Officers stood by until additional units from UWPD arrived.

12/26/24, Officers were dispatched to the VA Hospital for a report of a subject refusing to leave and was currently banned from VA property. Officers assisted in removing the subject from the property and provided him with a ride downtown. (VA Hospital has its own officers, however, due to Federal guidelines cannot leave the property).

12/27/24, Officers stopped a vehicle for an illegal U-turn. The occupants of the vehicle were 16 and 17 years old, were drinking and had open intoxicants in the car. Citations were issued to the occupants, and one 16-year-old subject was taken to the Dane County Jail on a warrant for operating a motor vehicle without the owner's consent.

12/28/24, Officers were dispatched to McDonalds for a report of three people fighting in the parking lot. Officers from SHPD, UW and MPD responded. One subject was arrested for Disorderly Conduct and banned from McDonalds.

12/29/24, Officers stopped a vehicle for a traffic violation and was arrested for 1st offense OWI. The subject was taken to the Dane County Jail and booked in on a 12-hour hold.

12/30/24, Officers were called to a local business for a report of a subject refusing to leave. Officers arrived and escorted the individual off the property.

12/30/24, Officers were dispatched to the area around UW Hospital for a report of an individual who called her mother saying she was in an accident, was hurt and was going to be arrested. Officers from SHPD, UWPD and MPD all checked the area and were unable to locate. The vehicles GPS showed the car was at West Police District, where MPD was able to make contact with the individual.

12/30/24, Officers heard on the radio there was a subject threatening suicide by utilizing a firearm and was possibly at a state park in the Dane County area. Dispatch sent Deputies to the area in an attempt to locate the individual. An SHPD officer heard on the radio that Deputies were in phone contact with the individual and the subject stated he was currently on University Avenue and Midvale Blvd and was heading to the VA Hospital. The SHPD officer went to the VA Hospital and made contact with the subject, confirming he had no weapons and escorted him into the VA Hospital for treatment.



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12/30/24, Officers responded to a bank for a report of subject who was displaying suspicious behavior. The subject was dressed in all black, came into the bank, looked around and left. Subject left prior to officers' arrival.

12/31/24, Officers were dispatched to a local business for a report of a male yelling, swearing and flipping off people. Subject left prior to officers' arrival.

Staffing

Chief Jeffrey Pharo retired on 12/10/24 after an illustrious 40 years in public service.

Taylor Hamm graduated from the Police Academy on December 13. He is currently in field training and doing well.

CSO Brady Philipps will begin the Police Academy on January 13, 2025. Here he will undergo 18 weeks of intense training. With Brady at the Police Academy, this has opened the position. We have 4 applicants apply for this position and interviews will take place at the end of January.

Lt. Jaime Weitzel was sworn in as the new Police Chief on December 16th.

With Chief Weitzel's promotion this created a vacant Lieutenant position. Three internal candidates applied and were interviewed. Sgt. Nick Dodsworth was selected to be the next Lieutenant. With Lt. Dodsworth's promotion this has created an open Sergeant position. Applications for the Sergeant position are due January 15, 2025 and I hope to have internal interest.

Outreach

On 12/08/24: Det. Dostalek and CSO Philipps participated in the annual Shop with a Cop program, which served two local families this year. These kids were able to buy presents for their families which was followed by wrapping the gifts and a pizza party.

On 12/12/24, Ofc. Bartels volunteered his time and went to the VA Kids Center to tell them what he does as a police officer. Both the kids and Ofc. Bartels had a great time.

On 12/19/24, SHPD and other VoSH personnel volunteered to wrap holiday gifts at the Ronald McDonald House. Volunteers included members from SHPD as well as Admin. staff and the Court Clerk! Not only was this a great opportunity to provide a service to the community, but it was also a great team-building event.



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Overdose Aid Kit (OAK):

In partnership with Dane County Public Health, we now have an Overdose Aid Kit (OAK) in the Village lobby. This kit will be located near the Med Drop Box. This kit is designed to provide life-saving tools in the event of an opioid overdose. Included in the kit is: Pocket sized CPR masks, gloves, Fentanyl test strip kit, Xylazine test strip kit, Narcan. Also included in this kit are resources with information on who to contact for crisis support, treatment and recovery and harm reduction services.

Our officers are also equipped with HOPE kits, which contain the same essential items. The HOPE kits are in our squad cars and will be available to hand out to individuals who we may encounter on the street.





Shorewood Hills Police Department Monthly Summary – December 2024



Employee Recognition / Compliments / Complaints

Det. Dostalek: On 12/16/24 there was an active shooter at the Abundant Life Christian School. An “all call” was made to all officers in Dane County to respond. Det. Dostalek responded and was part of the reunification team. MPD sent this letter of thanks to all agencies that assisted during this tragic event.

*“On behalf of the entire MPD, **thank you all** for your help and countless offers of assistance throughout the day and night yesterday. While the investigation proceeded, there were officers from several of your agencies assisting with our routine calls for service which allowed for our staff to remain focused on one of the most complex scenes and investigations that we will likely ever work through. There are far too many people to thank, but we responded as one team and it was incredible.”*

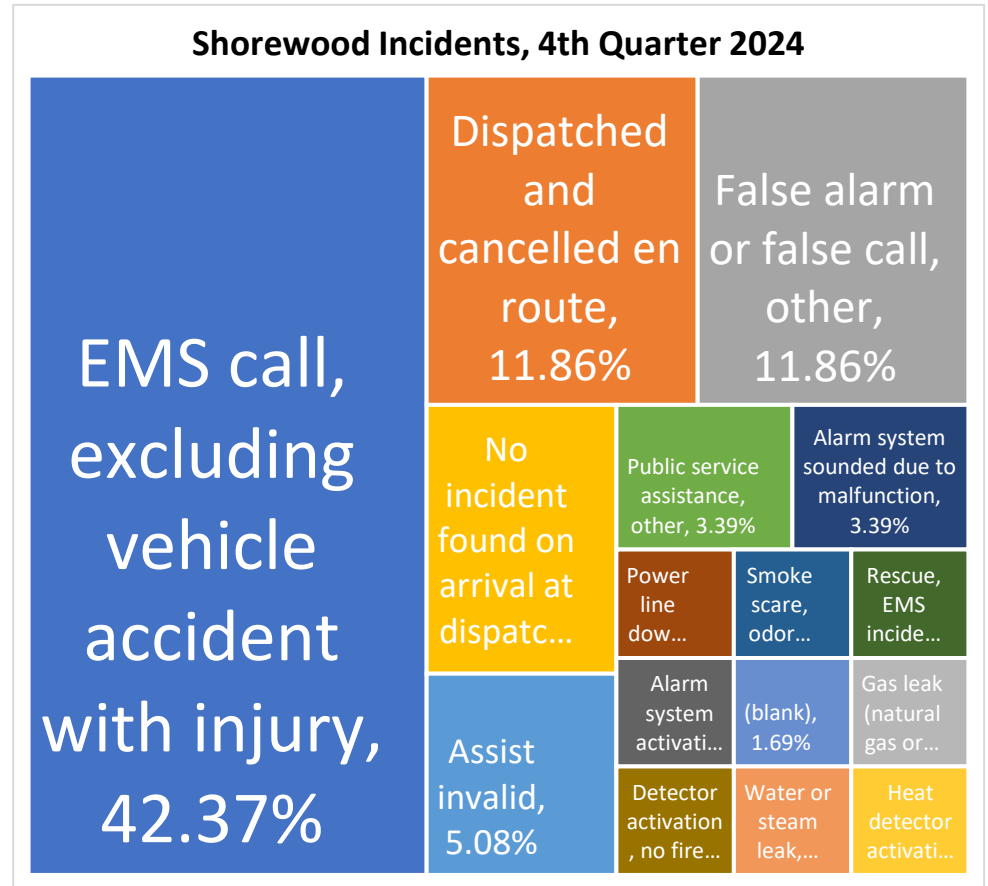
While Det. Dostalek was assisting with this incident Chief Weitzel responded from home to provide coverage for the Village until 2nd shift came on.

We hope these incidents never happen, but unfortunately, they do. In times like these, we must all work together to provide safety to all. I am truly grateful that SHPD has wonderful working relationships with all the Dane County Law Enforcement Agencies.

End of report.

Prepared by: Jaime Weitzel, Chief of Police

Row Labels	Distinct Count of Responses
EMS call, excluding vehicle accident with injury	25
Dispatched and cancelled en route	7
False alarm or false call, other	7
No incident found on arrival at dispatch address	4
Assist invalid	3
Public service assistance, other	2
Alarm system sounded due to malfunction	2
Power line down	1
Alarm system activation, no fire - unintentional	1
Detector activation, no fire - unintentional	1
Smoke scare, odor of smoke	1
Rescue, EMS incident, other	1
(blank)	1
Water or steam leak	1
Gas leak (natural gas or LPG)	1
Heat detector activation due to malfunction	1
Grand Total	59



Row Labels	Distinct Count of Responses		
EMS call, excluding vehicle accident with injury	25	EMS call, excluding vehicle accident with injury	42.37%
Dispatched and cancelled en route	7	Dispatched and cancelled en route	11.86%
False alarm or false call, other	7	False alarm or false call, other	11.86%
No incident found on arrival at dispatch address	4	No incident found on arrival at dispatch address	6.78%
Assist invalid	3	Assist invalid	5.08%
Public service assistance, other	2	Public service assistance, other	3.39%
Alarm system sounded due to malfunction	2	Alarm system sounded due to malfunction	3.39%
Power line down	1	Power line down	1.69%
Alarm system activation, no fire - unintentional	1	Alarm system activation, no fire - unintentional	1.69%
Detector activation, no fire - unintentional	1	Detector activation, no fire - unintentional	1.69%
Smoke scare, odor of smoke	1	Smoke scare, odor of smoke	1.69%
Rescue, EMS incident, other	1	Rescue, EMS incident, other	1.69%
(blank)	1	(blank)	1.69%
Water or steam leak	1	Water or steam leak	1.69%
Gas leak (natural gas or LPG)	1	Gas leak (natural gas or LPG)	1.69%
Heat detector activation due to malfunction	1	Heat detector activation due to malfunction	1.69%
Grand Total	59		100.00%

MFD Calls 2024 Q4 (Oct-Dec)

Date	Responses	Dispatch Time	En Route Time	Arrival Time	App ID	App Type	Inc Code	Incident Type	Full Address	Dispatch To En Route	En Route To Arrived	Dispatch To Arrival	Arrived To Cleared
10/1/2024	24-434944	10/1/2024 15:42	10/1/2024 15:43	10/1/2024 15:44	L2	Truck or aerial	700	False alarm or false call, other	2500 OVERLOOK	0:00:50			
10/1/2024	24-434944	10/1/2024 15:42	10/1/2024 15:44	10/1/2024 15:44	E1	Engine	700	False alarm or false call, other	2500 OVERLOOK	0:01:10			
10/1/2024	24-434944	10/1/2024 15:42	10/1/2024 15:42	10/1/2024 15:44	M5	ALS unit	700	False alarm or false call, other	2500 OVERLOOK	0:00:06			
10/1/2024	24-434944	10/1/2024 15:42	10/1/2024 15:43	10/1/2024 15:44	L1	Truck or aerial	700	False alarm or false call, other	2500 OVERLOOK	0:00:54			
10/1/2024	24-434944	10/1/2024 15:42	10/1/2024 15:44	10/1/2024 15:44	E4	Engine	700	False alarm or false call, other	2500 OVERLOOK	0:01:37			
10/1/2024	24-434944	10/1/2024 15:42	10/1/2024 15:43	10/1/2024 15:44	E9	Engine	700	False alarm or false call, other	2500 OVERLOOK	0:00:19			
10/1/2024	24-434944	10/1/2024 15:42		10/1/2024 15:44	C31	Chief officer car	700	False alarm or false call, other	2500 OVERLOOK				
10/1/2024	24-434944	10/1/2024 15:42	10/1/2024 15:44	10/1/2024 15:44	M10	ALS unit	700	False alarm or false call, other	2500 OVERLOOK	0:00:48	0:00:00	0:00:48	0:03:02
10/1/2024	24-435420	10/1/2024 21:42		10/1/2024 21:48	M2	ALS unit	321	EMS call, excluding vehicle accid	809 MAPLE				
10/1/2024	24-435420	10/1/2024 21:42	10/1/2024 21:44	10/1/2024 21:48	M4	ALS unit	321	EMS call, excluding vehicle accid	809 MAPLE	0:00:03	0:04:10	0:04:13	0:27:44
10/1/2024	24-435420	10/1/2024 21:42	10/1/2024 21:43	10/1/2024 21:48	E4	Engine	321	EMS call, excluding vehicle accid	809 MAPLE	0:01:09	0:05:55	0:07:04	0:01:24
10/7/2024	24-444512	10/7/2024 14:22	10/7/2024 14:24	10/7/2024 14:27	M3	ALS unit	321	EMS call, excluding vehicle accid	2880 UNIVERSITY	0:01:08			
10/7/2024	24-444512	10/7/2024 14:22	10/7/2024 14:23	10/7/2024 14:27	E9	Engine	321	EMS call, excluding vehicle accid	2880 UNIVERSITY	0:00:38	0:04:02	0:04:40	0:07:41
10/7/2024	24-444512	10/7/2024 14:22	10/7/2024 14:24	10/7/2024 14:27	M8	ALS unit	321	EMS call, excluding vehicle accid	2880 UNIVERSITY	0:00:02	0:05:17	0:05:19	0:26:56
10/8/2024	24-446267	10/8/2024 15:10	10/8/2024 15:11	10/8/2024 15:12	M2	ALS unit	321	EMS call, excluding vehicle accid	3650 UNIVERSITY	0:00:06	0:01:20	0:01:26	0:26:15
10/8/2024	24-446267	10/8/2024 15:10	10/8/2024 15:12	10/8/2024 15:12	E9	Engine	321	EMS call, excluding vehicle accid	3650 UNIVERSITY	0:01:20	0:01:39	0:02:59	0:03:28
10/10/2024	24-450094	10/10/2024 19:56	10/10/2024 19:59	10/10/2024 20:03	E4	Engine	522	Water or steam leak	2500 OVERLOOK	0:01:24			
10/10/2024	24-450094	10/10/2024 19:56	10/10/2024 19:58	10/10/2024 20:03	M6	ALS unit	522	Water or steam leak	2500 OVERLOOK	0:00:06			
10/10/2024	24-450094	10/10/2024 19:56	10/10/2024 19:58	10/10/2024 20:03	L1	Truck or aerial	522	Water or steam leak	2500 OVERLOOK	0:00:19			
10/10/2024	24-450094	10/10/2024 19:56	10/10/2024 19:59	10/10/2024 20:03	L2	Truck or aerial	522	Water or steam leak	2500 OVERLOOK	0:01:25			
10/10/2024	24-450094	10/10/2024 19:56	10/10/2024 19:59	10/10/2024 20:03	E1	Engine	522	Water or steam leak	2500 OVERLOOK	0:02:10			
10/10/2024	24-450094	10/10/2024 19:56	10/10/2024 19:58	10/10/2024 20:03	C31	Chief officer car	522	Water or steam leak	2500 OVERLOOK	0:01:16			
10/10/2024	24-450094	10/10/2024 19:56	10/10/2024 19:59	10/10/2024 20:03	E9	Engine	522	Water or steam leak	2500 OVERLOOK	0:01:22	0:04:16	0:05:38	0:03:56
10/11/2024	24-450734	10/11/2024 8:45	10/11/2024 8:48	10/11/2024 8:53	E9	Engine	321	EMS call, excluding vehicle accid	3515 SUNSET	0:01:55	0:04:52	0:06:47	0:09:39
10/11/2024	24-450734	10/11/2024 8:45	10/11/2024 8:47	10/11/2024 8:53	M4	ALS unit	321	EMS call, excluding vehicle accid	3515 SUNSET	0:00:48	0:06:41	0:07:29	0:44:21
10/12/2024	24-453203	10/12/2024 19:25	10/12/2024 19:26	10/12/2024 19:30	M2	ALS unit	554	Assist invalid	2820 MARSHALL	0:00:34			
10/12/2024	24-453203	10/12/2024 19:25	10/12/2024 19:28	10/12/2024 19:30	E9	Engine	554	Assist invalid	2820 MARSHALL	0:02:05	0:02:50	0:04:55	0:08:50
10/13/2024	24-454032	10/13/2024 12:03	10/13/2024 12:05	10/13/2024 12:08	E9	Engine	321	EMS call, excluding vehicle accid	2820 MARSHALL	0:01:17	0:03:18	0:04:35	0:09:03
10/13/2024	24-454032	10/13/2024 12:03	10/13/2024 12:04	10/13/2024 12:08	M2	ALS unit	321	EMS call, excluding vehicle accid	2820 MARSHALL	0:00:12	0:05:07	0:05:19	0:23:32
10/16/2024	24-458427	10/16/2024 11:30	10/16/2024 11:32	10/16/2024 11:38	E4	Engine	745	Alarm system activation, no fire	4000 UNIVERSITY	0:01:23	0:05:18	0:06:41	0:09:46
10/17/2024	24-460189	10/17/2024 13:37	10/17/2024 13:39	10/17/2024 13:42	E9	Engine	321	EMS call, excluding vehicle accid	2801 MARSHALL	0:01:23	0:02:34	0:03:57	0:06:35
10/17/2024	24-460189	10/17/2024 13:37	10/17/2024 13:39	10/17/2024 13:42	M4	ALS unit	321	EMS call, excluding vehicle accid	2801 MARSHALL	0:01:19	0:04:36	0:05:55	0:26:49
10/17/2024	24-460218	10/17/2024 13:57	10/17/2024 14:09	10/17/2024 14:09	M2	ALS unit	300	Rescue, EMS incident, other	1675 HIGHLAND	0:00:02	0:00:00	0:00:02	0:17:11
10/17/2024	24-460218	10/17/2024 13:57	10/17/2024 14:10	10/17/2024 14:09	CARES2	privately owned vehic	300	Rescue, EMS incident, other	1675 HIGHLAND	0:01:45	0:22:06	0:23:51	0:10:04
10/17/2024	24-460234	10/17/2024 14:07		10/17/2024 14:08	M2	ALS unit	550	Public service assistance, other	University Bay Dr / Overlook				
10/18/2024	24-461443	10/18/2024 10:00	10/18/2024 10:02	10/18/2024 10:05	E9	Engine	700	False alarm or false call, other	1105 SHOREWOOD	0:00:38	0:03:05	0:03:43	0:02:02
10/19/2024	24-463632	10/19/2024 17:31	10/19/2024 17:32	10/19/2024 17:34	E9	Engine	321	EMS call, excluding vehicle accid	809 MAPLE	0:00:58	0:02:32	0:03:30	0:08:19
10/19/2024	24-463632	10/19/2024 17:31	10/19/2024 17:32	10/19/2024 17:34	M2	ALS unit	321	EMS call, excluding vehicle accid	809 MAPLE	0:01:03	0:06:34	0:07:37	0:19:44

MFD Calls 2024 Q4 (Oct-Dec)

Date	Responses	Dispatch Time	En Route Time	Arrival Time	App ID	App Type	Inc Code	Incident Type	Full Address	Dispatch To En Route	En Route To Arrived	Dispatch To Arrival	Arrived To Cleared
10/19/2024	24-464001	10/19/2024 22:01	10/19/2024 22:04	10/19/2024 22:09	E9	Engine	321	EMS call, excluding vehicle accid	3606 BLACKHAWK	0:01:15	0:04:51	0:06:06	0:10:32
10/19/2024	24-464001	10/19/2024 22:01	10/19/2024 22:04	10/19/2024 22:09	M4	ALS unit	321	EMS call, excluding vehicle accid	3606 BLACKHAWK	0:01:22	0:06:09	0:07:31	0:29:09
10/24/2024	24-471197	10/24/2024 16:40	10/24/2024 16:41	10/24/2024 16:50	L6	Truck or aerial	700	False alarm or false call, other	2500 OVERLOOK	0:00:38			
10/24/2024	24-471197	10/24/2024 16:40	10/24/2024 16:41	10/24/2024 16:50	E3	Engine	700	False alarm or false call, other	2500 OVERLOOK	0:00:34			
10/24/2024	24-471197	10/24/2024 16:40	10/24/2024 16:42	10/24/2024 16:50	E4	Engine	700	False alarm or false call, other	2500 OVERLOOK	0:01:42			
10/24/2024	24-471197	10/24/2024 16:40	10/24/2024 16:41	10/24/2024 16:50	M4	ALS unit	700	False alarm or false call, other	2500 OVERLOOK	0:00:39			
10/24/2024	24-471197	10/24/2024 16:40	10/24/2024 16:41	10/24/2024 16:50	C31	Chief officer car	700	False alarm or false call, other	2500 OVERLOOK	0:00:39			
10/24/2024	24-471197	10/24/2024 16:40	10/24/2024 16:41	10/24/2024 16:50	L2	Truck or aerial	700	False alarm or false call, other	2500 OVERLOOK	0:00:54			
10/24/2024	24-471197	10/24/2024 16:40	10/24/2024 16:42	10/24/2024 16:50	E9	Engine	700	False alarm or false call, other	2500 OVERLOOK	0:01:15	0:07:50	0:09:05	0:02:10
10/30/2024	24-480961	10/30/2024 22:58	10/30/2024 23:00	10/30/2024 23:06	E9	Engine	444	Power line down	1518 SUMAC	0:01:20	0:06:00	0:07:20	0:27:15
11/2/2024	24-485092	11/2/2024 13:12	11/2/2024 13:13		E9	Engine	611	Dispatched and cancelled en rou	3305 TOPPING	0:00:37			
11/2/2024	24-485156	11/2/2024 14:08	11/2/2024 14:08	11/2/2024 14:13	M4	ALS unit	321	EMS call, excluding vehicle accid	2820 MARSHALL	0:00:19			
11/2/2024	24-485156	11/2/2024 14:08	11/2/2024 14:09	11/2/2024 14:13	E9	Engine	321	EMS call, excluding vehicle accid	2820 MARSHALL	0:00:48	0:03:45	0:04:33	0:24:30
11/2/2024	24-485156	11/2/2024 14:08	11/2/2024 14:18	11/2/2024 14:13	M6	ALS unit	321	EMS call, excluding vehicle accid	2820 MARSHALL	0:01:11	0:14:05	0:15:16	0:13:43
11/3/2024	24-486531	11/3/2024 11:54	11/3/2024 12:01	11/3/2024 12:05	M4	ALS unit	321	EMS call, excluding vehicle accid	2500 OVERLOOK	0:00:42	0:03:48	0:04:30	0:16:59
11/3/2024	24-487225	11/3/2024 23:19	11/3/2024 23:23	11/3/2024 23:26	E9	Engine	321	EMS call, excluding vehicle accid	University Bay Dr / High	0:01:35	0:03:10	0:04:45	0:04:51
11/3/2024	24-487225	11/3/2024 23:19	11/3/2024 23:22	11/3/2024 23:26	M4	ALS unit	321	EMS call, excluding vehicle accid	University Bay Dr / High	0:01:05	0:03:43	0:04:48	0:15:55
11/4/2024	24-487843	11/4/2024 10:54	11/4/2024 10:56		E9	Engine	611	Dispatched and cancelled en rou	2500 OVERLOOK	0:00:59			
11/5/2024	24-489259	11/5/2024 9:10	11/5/2024 9:12	11/5/2024 9:17	E4	Engine	321	EMS call, excluding vehicle accid	3515 SUNSET	0:00:49	0:04:40	0:05:29	0:14:39
11/5/2024	24-489259	11/5/2024 9:10	11/5/2024 9:13	11/5/2024 9:17	M4	ALS unit	321	EMS call, excluding vehicle accid	3515 SUNSET	0:00:55	0:06:30	0:07:25	0:36:35
11/8/2024	24-493971	11/8/2024 9:10	11/8/2024 9:12	11/8/2024 9:14	M4	ALS unit	622	No incident found on arrival at d	3209 TOPPING	0:00:34	0:02:35	0:03:09	0:01:33
11/8/2024	24-493971	11/8/2024 9:10	11/8/2024 9:12	11/8/2024 9:14	E4	Engine	622	No incident found on arrival at d	3209 TOPPING	0:01:04	0:03:12	0:04:16	0:00:26
11/11/2024	24-498508	11/11/2024 11:11	11/11/2024 11:14	11/11/2024 11:21	E9	Engine	412	Gas leak (natural gas or LPG)	3436 SUNSET	0:02:02	0:06:38	0:08:40	0:36:04
11/13/2024	24-501693	11/13/2024 11:19	11/13/2024 11:21	11/13/2024 11:25	E9	Engine	622	No incident found on arrival at d	2500 OVERLOOK	0:01:16	0:03:41	0:04:57	0:02:51
11/13/2024	24-501693	11/13/2024 11:19	11/13/2024 11:20	11/13/2024 11:25	M4	ALS unit	622	No incident found on arrival at d	2500 OVERLOOK	0:00:56	0:04:28	0:05:24	0:02:45
11/13/2024	24-502548	11/13/2024 22:16	11/13/2024 22:18	11/13/2024 22:22	L2	Truck or aerial	700	False alarm or false call, other	2500 OVERLOOK	0:01:31			
11/13/2024	24-502548	11/13/2024 22:16	11/13/2024 22:18	11/13/2024 22:22	E4	Engine	700	False alarm or false call, other	2500 OVERLOOK	0:01:34	0:03:51	0:05:25	0:18:00
11/13/2024	24-502548	11/13/2024 22:16	11/13/2024 22:18	11/13/2024 22:22	E9	Engine	700	False alarm or false call, other	2500 OVERLOOK	0:01:22	0:04:08	0:05:30	0:04:59
11/13/2024	24-502548	11/13/2024 22:16	11/13/2024 22:18	11/13/2024 22:22	M4	ALS unit	700	False alarm or false call, other	2500 OVERLOOK	0:01:20	0:04:15	0:05:35	0:02:07
11/13/2024	24-502548	11/13/2024 22:16	11/13/2024 22:18	11/13/2024 22:22	E1	Engine	700	False alarm or false call, other	2500 OVERLOOK	0:01:33	0:04:13	0:05:46	0:01:26
11/13/2024	24-502548	11/13/2024 22:16	11/13/2024 22:18	11/13/2024 22:22	L1	Truck or aerial	700	False alarm or false call, other	2500 OVERLOOK	0:01:21	0:04:45	0:06:06	0:01:09
11/13/2024	24-502548	11/13/2024 22:16	11/13/2024 22:17	11/13/2024 22:22	C31	Chief officer car	700	False alarm or false call, other	2500 OVERLOOK	0:00:58	0:05:47	0:06:45	0:00:59
11/14/2024	24-503157	11/14/2024 11:24	11/14/2024 11:26	11/14/2024 11:29	C31	Chief officer car	734	Heat detector activation due to r	2500 OVERLOOK	0:00:55			
11/14/2024	24-503157	11/14/2024 11:24	11/14/2024 11:26	11/14/2024 11:29	L1	Truck or aerial	734	Heat detector activation due to r	2500 OVERLOOK	0:01:41			
11/14/2024	24-503157	11/14/2024 11:24	11/14/2024 11:26	11/14/2024 11:29	E1	Engine	734	Heat detector activation due to r	2500 OVERLOOK	0:01:18			
11/14/2024	24-503157	11/14/2024 11:24	11/14/2024 11:26	11/14/2024 11:29	E4	Engine	734	Heat detector activation due to r	2500 OVERLOOK	0:01:30			
11/14/2024	24-503157	11/14/2024 11:24	11/14/2024 11:26	11/14/2024 11:29	L2	Truck or aerial	734	Heat detector activation due to r	2500 OVERLOOK				
11/14/2024	24-503157	11/14/2024 11:24	11/14/2024 11:26	11/14/2024 11:29	M4	ALS unit	734	Heat detector activation due to r	2500 OVERLOOK	0:00:51			
11/14/2024	24-503157	11/14/2024 11:24	11/14/2024 11:26	11/14/2024 11:29	E9	Engine	734	Heat detector activation due to r	2500 OVERLOOK	0:00:49	0:03:47	0:04:36	0:03:11

MFD Calls 2024 Q4 (Oct-Dec)

Date	Responses	Dispatch Time	En Route Time	Arrival Time	App ID	App Type	Inc Code	Incident Type	Full Address	Dispatch To En Route	En Route To Arrived	Dispatch To Arrival	Arrived To Cleared
11/18/2024	24-509199	11/18/2024 11:38	11/18/2024 11:41	11/18/2024 11:44	E9	Engine	700	False alarm or false call, other	4000 UNIVERSITY	0:01:24	0:03:00	0:04:24	0:05:56
11/18/2024	24-509550	11/18/2024 15:20	11/18/2024 15:23	11/18/2024 15:25	E9	Engine	321	EMS call, excluding vehicle accid	2880 UNIVERSITY	0:02:09			
11/18/2024	24-509550	11/18/2024 15:20	11/18/2024 15:22	11/18/2024 15:25	M4	ALS unit	321	EMS call, excluding vehicle accid	2880 UNIVERSITY	0:00:45	0:03:58	0:04:43	0:36:39
11/19/2024	24-510229	11/19/2024 2:50	11/19/2024 2:53	11/19/2024 2:56	E9	Engine	700	False alarm or false call, other	2852 UNIVERSITY	0:02:22	0:02:58	0:05:20	0:09:51
11/23/2024	24-517625	11/23/2024 19:54	11/23/2024 19:57	11/23/2024 20:00	E9	Engine	321	EMS call, excluding vehicle accid	University Bay Dr / Carr	0:00:47			
11/23/2024	24-517625	11/23/2024 19:54	11/23/2024 19:56	11/23/2024 20:00	M3	ALS unit	321	EMS call, excluding vehicle accid	University Bay Dr / Carr	0:00:10	0:03:26	0:03:36	0:11:41
11/25/2024	24-519468	11/25/2024 8:45	11/25/2024 8:46	11/25/2024 8:49	M2	ALS unit	321	EMS call, excluding vehicle accid	1240 DARTMOUTH	0:00:09			
11/25/2024	24-519468	11/25/2024 8:45	11/25/2024 8:47	11/25/2024 8:49	E9	Engine	321	EMS call, excluding vehicle accid	1240 DARTMOUTH	0:01:29			
11/25/2024	24-519468	11/25/2024 8:45	11/25/2024 8:47	11/25/2024 8:49	M7	ALS unit	321	EMS call, excluding vehicle accid	1240 DARTMOUTH	0:00:00	0:02:04	0:02:04	0:24:27
11/25/2024	24-520207	11/25/2024 16:44	11/25/2024 16:46	11/25/2024 16:53	E9	Engine	554	Assist invalid	2880 UNIVERSITY	0:00:21	0:07:34	0:07:55	0:00:01
11/27/2024	24-522475	11/27/2024 6:37	11/27/2024 6:39	11/27/2024 6:41	E1	Engine	735	Alarm system sounded due to m	2500 OVERLOOK	0:00:45			
11/27/2024	24-522475	11/27/2024 6:37	11/27/2024 6:40	11/27/2024 6:41	E9	Engine	735	Alarm system sounded due to m	2500 OVERLOOK	0:00:25	0:01:45	0:02:10	0:01:49
11/27/2024	24-522546	11/27/2024 8:03			CARES1	privately owned vehic	611	Dispatched and cancelled en rou	800 UNIVERSITY BAY				
12/1/2024	24-527965	12/1/2024 12:21	12/1/2024 12:23	12/1/2024 12:28	E9	Engine	321	EMS call, excluding vehicle accid	1240 DARTMOUTH	0:00:51	0:04:58	0:05:49	0:08:43
12/1/2024	24-527965	12/1/2024 12:21	12/1/2024 12:23	12/1/2024 12:28	M4	ALS unit	321	EMS call, excluding vehicle accid	1240 DARTMOUTH	0:01:01	0:09:25	0:10:26	0:19:01
12/6/2024	24-535288	12/6/2024 9:57	12/6/2024 9:59	12/6/2024 10:03	E9	Engine	321	EMS call, excluding vehicle accid	UNIVERSITY AVE / ROSE	0:01:26	0:04:12	0:05:38	0:16:29
12/6/2024	24-535288	12/6/2024 9:57	12/6/2024 9:58	12/6/2024 10:03	M4	ALS unit	321	EMS call, excluding vehicle accid	UNIVERSITY AVE / ROSE	0:01:01	0:05:06	0:06:07	0:36:20
12/7/2024	24-537743	12/7/2024 22:50	12/7/2024 23:09	12/7/2024 23:13	E9	Engine	554	Assist invalid	1242 DARTMOUTH	0:02:30	0:03:53	0:06:23	0:07:32
12/11/2024	24-543845	12/11/2024 21:26	12/11/2024 21:28	12/11/2024 21:31	E9	Engine	321	EMS call, excluding vehicle accid	910 WESTERN	0:01:09	0:02:41	0:03:50	0:10:52
12/11/2024	24-543845	12/11/2024 21:26	12/11/2024 21:28	12/11/2024 21:31	M4	ALS unit	321	EMS call, excluding vehicle accid	910 WESTERN	0:01:27	0:04:33	0:06:00	0:28:56
12/12/2024	24-544367	12/12/2024 8:36	12/12/2024 8:38		E9	Engine	611	Dispatched and cancelled en rou	3500 UNIVERSITY	0:01:03			
12/12/2024	24-545433	12/12/2024 21:22	12/12/2024 21:23	12/12/2024 21:26	E9	Engine	321	EMS call, excluding vehicle accid	910 WESTERN	0:00:06	0:02:37	0:02:43	0:12:08
12/12/2024	24-545433	12/12/2024 21:22	12/12/2024 21:24	12/12/2024 21:26	M2	ALS unit	321	EMS call, excluding vehicle accid	910 WESTERN	0:01:27	0:06:19	0:07:46	
12/13/2024	24-546173	12/13/2024 11:29			E9	Engine	611	Dispatched and cancelled en rou	3500 UNIVERSITY				
12/14/2024	24-547856	12/14/2024 13:11			L6	Truck or aerial	611	Dispatched and cancelled en rou	2500 OVERLOOK				
12/14/2024	24-547856	12/14/2024 13:11			E3	Engine	611	Dispatched and cancelled en rou	2500 OVERLOOK				
12/14/2024	24-547856	12/14/2024 13:11			C31	Chief officer car	611	Dispatched and cancelled en rou	2500 OVERLOOK				
12/14/2024	24-547856	12/14/2024 13:11			M14	ALS unit	611	Dispatched and cancelled en rou	2500 OVERLOOK				
12/14/2024	24-547856	12/14/2024 13:11	12/14/2024 13:13		E9	Engine	611	Dispatched and cancelled en rou	2500 OVERLOOK	0:02:33			
12/14/2024	24-547856	12/14/2024 13:11			L1	Truck or aerial	611	Dispatched and cancelled en rou	2500 OVERLOOK				
12/14/2024	24-547856	12/14/2024 13:11			E1	Engine	611	Dispatched and cancelled en rou	2500 OVERLOOK				
12/14/2024	24-547856	12/14/2024 13:11			E4	Engine	611	Dispatched and cancelled en rou	2500 OVERLOOK				
12/14/2024	24-548134	12/14/2024 17:35	12/14/2024 17:36	12/14/2024 17:41	E9	Engine	321	EMS call, excluding vehicle accid	923 SWARTHMORE	0:00:49	0:04:07	0:04:56	0:14:29
12/14/2024	24-548134	12/14/2024 17:35	12/14/2024 17:37	12/14/2024 17:41	M4	ALS unit	321	EMS call, excluding vehicle accid	923 SWARTHMORE	0:00:59	0:08:03	0:09:02	0:32:26
12/15/2024	24-549188	12/15/2024 15:00	12/15/2024 15:02	12/15/2024 15:06	M2	ALS unit	700	False alarm or false call, other	1219 SHOREWOOD	0:01:30			
12/15/2024	24-549188	12/15/2024 15:00	12/15/2024 15:02	12/15/2024 15:06	E9	Engine	700	False alarm or false call, other	1219 SHOREWOOD	0:01:21	0:04:19	0:05:40	0:03:07

MFD Calls 2024 Q4 (Oct-Dec)

Date	Responses	Dispatch Time	En Route Time	Arrival Time	App ID	App Type	Inc Code	Incident Type	Full Address	Dispatch To En Route	En Route To Arrived	Dispatch To Arrival	Arrived To Cleared
12/16/2024	24-551060	12/16/2024 20:41	12/16/2024 20:44	12/16/2024 20:46	C31	Chief officer car	744	Detector activation, no fire - un	2500 OVERLOOK	0:01:47			
12/16/2024	24-551060	12/16/2024 20:41	12/16/2024 20:44	12/16/2024 20:46	L1	Truck or aerial	744	Detector activation, no fire - un	2500 OVERLOOK	0:01:36			
12/16/2024	24-551060	12/16/2024 20:41	12/16/2024 20:43	12/16/2024 20:46	L2	Truck or aerial	744	Detector activation, no fire - un	2500 OVERLOOK	0:00:55			
12/16/2024	24-551060	12/16/2024 20:41	12/16/2024 20:44	12/16/2024 20:46	E4	Engine	744	Detector activation, no fire - un	2500 OVERLOOK	0:01:30			
12/16/2024	24-551060	12/16/2024 20:41		12/16/2024 20:46	E7	Engine	744	Detector activation, no fire - un	2500 OVERLOOK				
12/16/2024	24-551060	12/16/2024 20:41	12/16/2024 20:44	12/16/2024 20:46	E1	Engine	744	Detector activation, no fire - un	2500 OVERLOOK	0:01:21			
12/16/2024	24-551060	12/16/2024 20:41	12/16/2024 20:44	12/16/2024 20:46	E9	Engine	744	Detector activation, no fire - un	2500 OVERLOOK	0:00:06	0:02:00	0:02:06	0:01:43
12/16/2024	24-551060	12/16/2024 20:41	12/16/2024 20:42	12/16/2024 20:46	M4	ALS unit	744	Detector activation, no fire - un	2500 OVERLOOK	0:00:08	0:03:18	0:03:26	0:03:03
12/18/2024	24-553703	12/18/2024 12:27	12/18/2024 12:32	12/18/2024 12:43	CARE51	rivately owned vehic	550	Public service assistance, other	1655 HIGHLAND	0:00:08			
12/18/2024	24-553703	12/18/2024 12:27	12/18/2024 12:33	12/18/2024 12:43	CARE52	rivately owned vehic	550	Public service assistance, other	1655 HIGHLAND	0:00:08	0:10:49	0:10:57	0:13:07
12/18/2024	24-554376	12/18/2024 21:23	12/18/2024 21:25		E4	Engine	611	Dispatched and cancelled en rou	2856 UNIVERSITY	0:01:17			
12/18/2024	24-554376	12/18/2024 21:23	12/18/2024 21:26		M2	ALS unit	611	Dispatched and cancelled en rou	2856 UNIVERSITY	0:01:23			
12/18/2024	24-554461	12/18/2024 22:50	12/18/2024 22:52	12/18/2024 22:59	M4	ALS unit	321	EMS call, excluding vehicle accid	2500 Marshall Ct / Univ	0:00:54	0:06:01	0:06:55	0:24:54
12/18/2024	24-554461	12/18/2024 22:50	12/18/2024 22:54	12/18/2024 22:59	E9	Engine	321	EMS call, excluding vehicle accid	2500 Marshall Ct / Univ	0:02:02	0:05:52	0:07:54	0:02:55
12/19/2024	24-556027	12/19/2024 20:49	12/19/2024 20:50	12/19/2024 20:58	M2	ALS unit	321	EMS call, excluding vehicle accid	3696 LAKE MENDOTA	0:00:49			
12/19/2024	24-556027	12/19/2024 20:49	12/19/2024 20:51	12/19/2024 20:58	M7	ALS unit	321	EMS call, excluding vehicle accid	3696 LAKE MENDOTA	0:00:02	0:06:59	0:07:01	0:26:47
12/19/2024	24-556027	12/19/2024 20:49	12/19/2024 20:51	12/19/2024 20:58	E9	Engine	321	EMS call, excluding vehicle accid	3696 LAKE MENDOTA	0:01:31	0:07:19	0:08:50	0:04:22
12/19/2024	24-556061	12/19/2024 21:15	12/19/2024 21:18	12/19/2024 21:20	L1	Truck or aerial	735	Alarm system sounded due to m	2500 OVERLOOK	0:00:57			
12/19/2024	24-556061	12/19/2024 21:15	12/19/2024 21:18	12/19/2024 21:20	L2	Truck or aerial	735	Alarm system sounded due to m	2500 OVERLOOK	0:01:03			
12/19/2024	24-556061	12/19/2024 21:15	12/19/2024 21:17	12/19/2024 21:20	M4	ALS unit	735	Alarm system sounded due to m	2500 OVERLOOK	0:00:03			
12/19/2024	24-556061	12/19/2024 21:15		12/19/2024 21:20	C31	Chief officer car	735	Alarm system sounded due to m	2500 OVERLOOK				
12/19/2024	24-556061	12/19/2024 21:15		12/19/2024 21:20	E1	Engine	735	Alarm system sounded due to m	2500 OVERLOOK				
12/19/2024	24-556061	12/19/2024 21:15	12/19/2024 21:18	12/19/2024 21:20	E4	Engine	735	Alarm system sounded due to m	2500 OVERLOOK	0:00:40			
12/19/2024	24-556061	12/19/2024 21:15	12/19/2024 21:17	12/19/2024 21:20	E9	Engine	735	Alarm system sounded due to m	2500 OVERLOOK	0:01:14	0:03:38	0:04:52	0:01:01
12/21/2024	24-558478	12/21/2024 14:20	12/21/2024 14:22	12/21/2024 14:25	E9	Engine	321	EMS call, excluding vehicle accid	2822 MARSHALL	0:00:57	0:03:06	0:04:03	0:09:02
12/21/2024	24-558478	12/21/2024 14:20	12/21/2024 14:22	12/21/2024 14:25	M2	ALS unit	321	EMS call, excluding vehicle accid	2822 MARSHALL	0:00:53	0:07:59	0:08:52	0:04:14
12/23/2024	24-560379	12/23/2024 4:01	12/23/2024 4:05	12/23/2024 4:09	E9	Engine	321	EMS call, excluding vehicle accid	1303 EDGEHILL	0:02:38	0:04:47	0:07:25	0:11:41
12/23/2024	24-560379	12/23/2024 4:01	12/23/2024 4:04	12/23/2024 4:09	M2	ALS unit	321	EMS call, excluding vehicle accid	1303 EDGEHILL	0:02:22	0:10:23	0:12:45	0:19:34
12/26/2024	24-564046	12/26/2024 7:04	12/26/2024 7:06	12/26/2024 7:07	E9	Engine	321	EMS call, excluding vehicle accid	Shorewood Blvd / Univ	0:01:17			
12/26/2024	24-564046	12/26/2024 7:04		12/26/2024 7:07	M2	ALS unit	321	EMS call, excluding vehicle accid	Shorewood Blvd / University				
12/26/2024	24-564046	12/26/2024 7:04	12/26/2024 7:06	12/26/2024 7:07	M4	ALS unit	321	EMS call, excluding vehicle accid	Shorewood Blvd / Univ	0:00:10	0:01:47	0:01:57	0:38:33
12/28/2024	24-566935	12/28/2024 9:50	12/28/2024 9:52	12/28/2024 9:53	E9	Engine	622	No incident found on arrival at d	3212 TOPPING	0:01:20			
12/28/2024	24-566935	12/28/2024 9:50		12/28/2024 9:53	M2	ALS unit	622	No incident found on arrival at d	3212 TOPPING				
12/28/2024	24-566935	12/28/2024 9:50	12/28/2024 9:52	12/28/2024 9:53	M7	ALS unit	622	No incident found on arrival at d	3212 TOPPING	0:00:00	0:01:09	0:01:09	0:03:50
12/30/2024	24-569687	12/30/2024 12:53	12/30/2024 12:55	12/30/2024 13:00	E9	Engine	651	Smoke scare, odor of smoke	1138 SHOREWOOD	0:01:26	0:04:39	0:06:05	0:05:23
12/30/2024	24-570161	12/30/2024 18:06	12/30/2024 18:07	12/30/2024 18:12	M7	ALS unit	622	No incident found on arrival at d	1219 SHOREWOOD	0:00:05			
12/30/2024	24-570161	12/30/2024 18:06	12/30/2024 18:08	12/30/2024 18:12	E9	Engine	622	No incident found on arrival at d	1219 SHOREWOOD	0:00:45	0:04:00	0:04:45	0:03:44

¹ 14 calls to buildings that were not part of the Shorewood Hills EMS & Fire Dept response area: VA Hospital (12), UW Children's Hospital (1), UW ED (1)

² 0 calls to apartment buildings